## Parent/Guardian Approach to a Query, Complaint or a Difficulty STEP 1

Make an appointment to meet the Class Teacher by contacting the School Secretary or in writing please and letting us know the nature of the problem.



Resolved

**Unable to Resolved** 



Make an appointment to meet the Principal



Resolved

Unable to Resolve



Make an appointment to meet with the

Chairperson of the Board of Management



Resolved

Unable to Resolve



Lodge a Complaint in Writing with the

Chairperson of the Board of Management

The process has now moved to STEP 2